



Cleaning your new windows:

1. Lift windows up 3" – 4" before you tilt the windows in.
2. Tilt the windows in by using the tilt button on each side on top of the sash.
3. Best way to not have the tilt pins come out of the shoe is to let the sash hang down.
4. While the bottom sash is down, pull the top sash down and let it hang down also.
5. Wash your glass.
6. Lift the top sash to 90 degrees- tap to make sure the pins stay in the "shoes" in the side tracks.
7. Repeat for the bottom sash.
8. Test to make sure the pins stay in the shoes.

If you have any concerns:

Go to the following website for how to videos

www.simonton.com/support/maintenance/how-to-videos/ if a concern is not addressed here please call the office 800.863.9344

Name (print): _____

Signed: _____

Date: _____